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## 12 priorities for 2016 / 2017



### CONNECTED SMES

Stimulate the development of a universal fibre network architecture to enable the emergence of a fibre mass market for small and medium enterprises.



### OPTICAL FIBRE

Encourage investments in and the transition to optical fibre, particularly through the way copper pair access (LLU) is priced.



### NET NEUTRALITY

Set up an investigation programme and implement the regular collection of detailed information from operators.



### COVERAGE MAPS

Enhance and open up mobile coverage data, to provide a more accurate representation of the user experience.



### CONSUMER COMPLAINT PLATFORM

Open a platform that allows consumers and businesses to report any problems they encounter.



### INTERNET OF THINGS

Ensure the availability of scarce resources (numbering, IP addresses, network codes, access to spectrum, etc.) to enable the emergence of IoT networks and smart cities and regions.



### EXPERIMENTATION

Introduce provisions in support of experimentation into the regulatory framework.



### MOBILE

Promote relevant mobile infrastructure sharing schemes, to bolster coverage and connection speeds (rural areas, the metro, etc.)



### TRUST

Clarify the doctrine on the type of companies required to declare themselves as operators (e.g. e-mail, VPN).



### COLLECTIVE INTELLIGENCE

Initiate a wiki-based approach as an extension to the work performed by the GRACO discussion forum between ARCEP, local authorities and operators.



### OPEN DEVICES

Analyse users' ability to access and contribute to the different content and applications available on the Internet, regardless of the device they use.



### CROWDSOURCING

Form partnerships and, when necessary, create crowdsourcing tools to enhance the data available on network quality and coverage.

### TO FIND OUT MORE

To view the complete final report on the Strategic Review (in French), along with the responses to the public consultation, visit:

[arcep.fr/larceppivote/](http://arcep.fr/larceppivote/)

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### CORNERSTONES TO GUIDE ARCEP'S ACTIONS

INVESTMENT IN INFRASTRUCTURES

CONNECTED CITIES AND REGIONS

AN OPEN INTERNET

A PRO-INNOVATION PRISM

## ARCEP AT THE HEART OF EUROPEAN ACTIONS

European bodies are at the epicentre of a number of regulatory actions, and the question of territoriality that the digital revolution has raised make unified discussions carried out at the European level all the more vital. The appointment of ARCEP's Chairman as the Chair of BEREC in 2017 also entails the significant responsibilities assigned to the BEREC Vice-Chair, starting in 2016 and up to 2018. Three major projects are already on the agenda: prepare net neutrality guidelines by summer 2016, draft proposals on the wholesale international roaming market, and the review of Europe's new Telecoms Package (digital single market).

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### NEW METHODS OF INTERVENTION

BUILD A DATA-CENTRIC REGULATORY SYSTEM

CO-DEVELOP REGULATION

SERVE AS A NEUTRAL EXPERT IN DIGITAL AND POSTAL AFFAIRS